



## Valor's Unique Services for the Community

Valor HospiceCare and PalliativeCare began serving Southern Arizona in 2005 with our first office in Tucson for service in Pima and Pinal Counties. The first patient was on service for one and a half hours and according to our patient's daughter, "Valor's care was wonderful in an extremely difficult time. I just wish our doctor would have referred us to hospice six months earlier." These comments are echoed everyday by families through our service evaluations.



The company has recently added locations and teams in Green Valley and Sierra Vista to provide unique programs to communities in Santa Cruz and Cochise Counties.

Medically-directed, our teams of physicians, nurses, social workers, spiritual care providers, certified nurse assistants and trained volunteers provide physical and emotional comfort during advanced chronic illnesses and until the final months of life.

Three years later, thousands of patients and families have received our quality home care in Southern Arizona. Valor's unique programs have been created to enhance the level of care beyond the standards of traditional hospice services, including a comprehensive palliative care program with highly trained physicians, new bereavement programs such as *Getting Ready to Go* and *Walking Through Jello*, and an integrative therapies and medicine program.

Our success is directly related to the culture we've created and the type of people we hire. As a visionary company, those who flourish in our teams are extremely clear about what we stand for and what we are going to achieve. Our core values and mission reflect our goals of growth through patient advocacy, employee nurturing and the highest quality of care. To illustrate these efforts, the *Valor Institute* was created to enhance employee standards and results by establishing a curriculum of comprehensive training with over 80-hours of module-based courses for new and existing staff. The institute's mission also allows for a framework for training area medical professionals with C.E.U. credits regarding key knowledge in the areas of evidence-based, holistic clinical guidance for hospice, palliative care, social services and related fields.

The company also collaborates with our hospice 501(c)(3) foundation to provide for areas such as indigent care, grants for employee education and for funding community outreach programs.

Led by our Medical team, our "Philosophy of Care" Charter is focused on outcome-based approaches to practicing medicine with a holistic "integrative attitude." This alone is changing and enhancing the way hospice is organized, planned and delivered in our markets. As an innovative, academic-based leader in approaches to palliative care, we are uniquely positioned to utilize cutting-edge research from our partnerships with universities to support the community.

Our company is the largest hospice and palliative care network in Southern Arizona. We will continue to grow our home hospice service areas in Arizona and the Southwest United States, including planning for expanded physician palliative care programs, hospice house centers and the *Valor Institute*. We are a member of the Valor Companies.

If you'd like to know more about us, please contact me or Joan Weaver, RN, BSN, our Executive Director & Administrator at 877.615.3996 or visit our website [www.valorhospicecare.com](http://www.valorhospicecare.com) for further information.

Warm regards,

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President

Medicare and Medicaid/AHCCCS Certified and State Licensed

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